

### Terms and Conditions of Hire

1. Receipt of booking form by A & K Events establishes a contractual agreement under our terms and conditions of hire.
2. In respect of single Event bookings, the deposit is non - refundable unless 28 days notice of cancellation of the event date is received in writing by A & K Events.
3. A & K Events reserve the right to terminate this contract without notice should matters arise outside of our control that offer us concern for the safe use of our equipment. Such concerns include; 1) Extreme Weather Conditions including High Winds, Thunderstorms and Heavy Rainfall. 2) Unsuitable, or insufficient grounds or space for the equipment. This includes ceiling height where indoor use is intended. We will not position the castle within a metre of Rose bushes, Hawthorne Hedges and the like for obvious reasons. Current Health & Safety Legislation does not recommended the use of inflatable equipment on tarmac or gravel surfaces, even with the use of sandbags. N.B. Our company operates within, and our equipment meets, all European health and safety criteria. Please be aware that many, more recently available castles do not. **We will not place profit before safety!**
4. A & K Events reserve the right to cancel this contract, without notice should concern arise regarding the improper or miss use of our equipment. 'Improper' and 'Miss use' shall be determined by A & K Events.
5. **The Hirer shall be responsible for any loss or damage caused to our equipment or its users caused directly, or indirectly by actions that fall outside the parameters of our terms and conditions of hire and or outside the parameters of the terms and conditions of our insurance. These include; Fire and Theft of any part or all of the equipment, moth or vermin damage, mechanical or electrical derangement, punctures, burns or marks howsoever caused. All losses or Damage must be paid for.** Injury or loss of a person over the restricted height on restricted equipment or oversized for the equipment. If in doubt, the hiree should assume the minimum height restriction as in force and follow height and maximum bouncer restrictions on the front step of the equipment.
6. No persons under the influence of drink or drugs are permitted on the equipment.
7. **No Food and Drink, face Paints, Streamers, Pens, Party Poppers, Silly String, Detergents or liquids, Smoking, Footwear, Children's Toys or Sharp objects** are permitted on or near the Castle.
8. **In hot weather, please do not allow water fights on the equipment, beside the obvious safety risks, they can take days to dry out on the inside and you will be liable for loss of business in the meantime.**
9. **Supervision must be given at all times whilst Children are using the Equipment.** Safety guidelines, visible on the Equipment, should be strictly adhered to. This is a condition of hire.
10. A & K Events shall not be held liable for the first £500.00 of any claim that is made under their policy of insurance. This excess is the financial liability of the user.
11. **The equipment must not be moved from the place it was set up, for any reason**, without our knowledge or indeed our permission. If you wish to move it please call us and where possible we shall attend to reposition it for you.
12. All Bouncy Castles are supplied with a minimum of 1 Safety Matt, Ground Sheet, 1 x 20 Metre Extension Cable with RCD Plug where possible, 1 Compatible Fan and a Bag containing 6 Securing Pegs. (Indoor hires will include 4 sandbags in place of ground sheet & pegs on request.) Should you require additional accessories please state this on the booking form.
13. **Should it rain, other than a light shower during the period of hire, we expect the hiree to leave the castle inflated. Do not use the equipment if wet. A towel can be provided to wipe over the equipment before you recommence use. Sumo & Roo Mats & Outfits and any Soft Play equipment we would expect to be taken indoors.**
14. In the event of a child wetting or being sick on the castle, please wash over immediately with warm soapy water ( a mild washing up liquid will do ), and allow to dry before letting the children back on the castle. Please report any 'accident' to us upon collection so that we can clean the castle before its next use.
15. Balance of payment is due in cash upon delivery except Invoiced Bookings which should be settled in full 14 days in advance.
16. Any Instructions supplied along with equipment must be read and understood by the person who is to be supervising the activity.
17. A cleaning fee of £25.00 - £75.00 will be levied if the unit is found to be unreasonably dirty on pick up. 'Unreasonably dirty' shall be determined by A&K Events.
18. **No Insurance Company will provide Insurance Cover for any third party participant when hiring equipment un-staffed by the Hirer. Users participate at their own risk and A&K Events will not be held responsible for any loss or injury to any user, operator or bystander unless found to be negligent in a Court of law.**